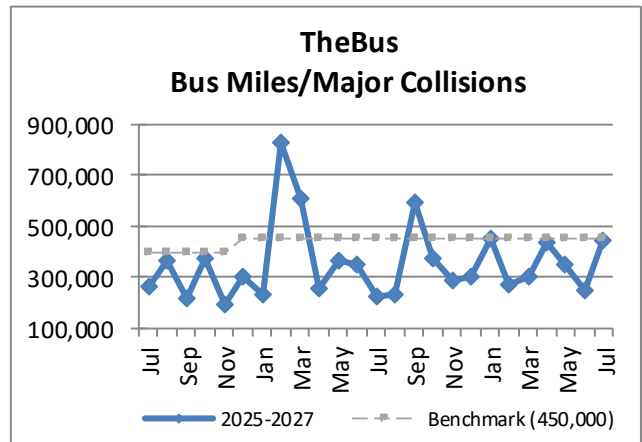
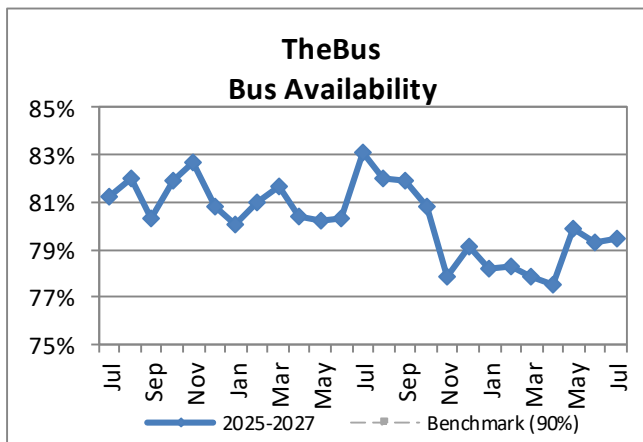
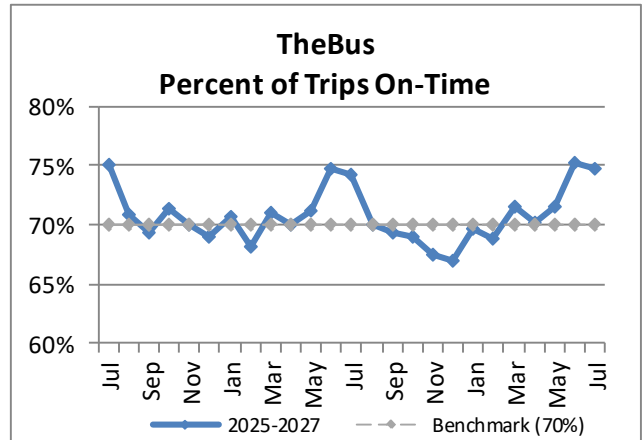
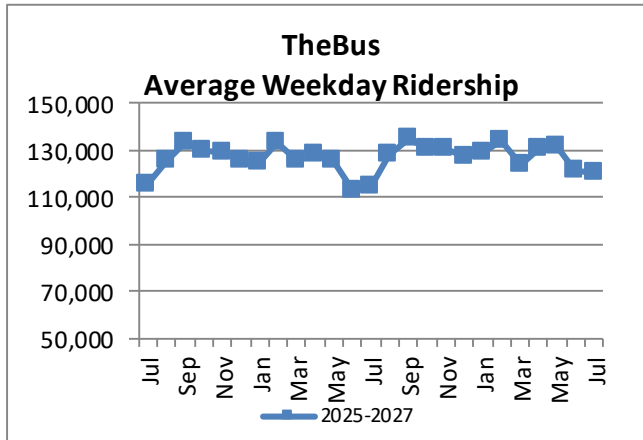


Key Performance Indicators (KPI)	July FY 2027	July FY 2026	Percent Change FY 2026-2027	YTD for FY 2027	YTD for FY 2026	Percent Change FY 2026-2027	Benchmark
Total Monthly Ridership	3,404,379	3,247,932	4.8%	3,404,379	3,247,932	4.8%	
Average Weekday Ridership	120,868	114,765	5.3%	120,868	114,765	5.3%	
Percent of Trips On-Time	74.8%	74.3%	1%	74.8%	74.3%	0.50%	70%
Bus Availability	79.5%	83.1%	-4%	79.5%	83.1%	-4%	90%
Bus Miles/Major Collisions	445,046	228,297	94.94%	445,046	228,297	94.94%	450,000
Preventable Acc./Mil. MIs. (Rolling 12 Mos.)				2.03	2.21	-8.14%	3.00
Bus Miles/Mechanical Road Calls	11,635	11,708	-0.62%	11,635	11,708	-1%	11,000
Spare Ratio	21.8%	30.1%	-8.25%	21.8%	30.1%	-8%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	93.2%	97.8%	-6.77%	93.2%	97.8%	-6.77%	100%
Cost per Service Hour	\$218.55	\$200.39	9%	\$218.55	\$200.39	9%	\$179.39
Cost per Passenger Trip	\$8.37	\$8.17	2%	\$8.37	\$8.17	2%	
Cost per Mile	\$16.01	\$14.53	10%	\$16.01	\$14.53	10%	
Passenger Trips per Hour	26.10	24.53	6.43%	26.10	24.53	6%	
Farebox Recovery	13.7%	13.4%	2.0%	13.7%	13.4%	2.0%	
Trips per Mile	1.91	1.78	8%	1.91	1.78	8%	
Average System Speed	12.72	12.72	0%	12.72	12.72	0.03%	
Percent Complete in 30 Days (Customer)	74%	98%	-24%	74%	98%	-24%	95%
Complaint Rate (Complaints per 100,000 Trips)	13.13	13.39	-1.96%	13.13	13.39	-1.96%	12



Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending July FY 2027

